

# CMFG ARENA

## Internal Regulations

### Introduction

The purpose of these Internal Regulations is to ensure safety, order and cleanliness during Users' visits to the CMFG ARENA. These regulations are binding on all Users of the CMFG ARENA. By entering the CMFG ARENA, the User accepts these Internal Regulations and the General Terms and Conditions (GTC), both of which can be viewed on the website [www.cmfgarena.ch](http://www.cmfgarena.ch).

### 1. Scope

These Internal Regulations apply to the entire premises of the CMFG ARENA and cover the whole building and its surroundings. For safety reasons, access to the CMFG ARENA is permitted only under the following conditions:

- Pre-school children under the age of 6 must be accompanied by an adult aged 18 or over.
- Animals are not permitted (with the exception of guide dogs and police dogs).

### 2. Duty of supervision

The duty to supervise young people or other people in need of protection lies with those exercising parental authority, parents or the responsible accompanying adults. They must fulfil their duty of care at all times and, in particular, ensure that safety regulations and staff instructions are always observed.

### 3. Staff instructions

Staff are authorised to issue instructions to ensure compliance with the rules and the safety of Users. Instructions from staff and information signs are binding and must be strictly followed by Users.

### 4. Ban on entry

Users who breach the Internal Regulations may be subject to a ban from the CMFG ARENA. Users subject to a ban are not entitled to a refund.

### 5. Admission fee

Every User must pay an admission fee to use the facilities at the CMFG ARENA. Random checks will be carried out to verify payment. Any detected infringements will be reported to the police.

Access to the entire facility or parts of it may be restricted for technical, organisational or safety reasons. This does not entitle the User to a refund of the admission fee.

### 6. Changing rooms

Changing of clothes must take place in the designated changing rooms. Clubs, groups, etc. with an allocated cloakroom are requested to keep it locked. Access to the changing rooms at the CMFG ARENA is permitted half an hour before the start of the booking and half an hour after the end of the booking. The CMFG ARENA accepts no liability for theft or damage to valuables.

### 7. Conduct

Use of the CMFG ARENA is at the User's own risk. Users must behave in a manner that ensures safety and does not disturb other Users. Rubbish, packaging materials, chewing gums, bottles, tobacco, etc. must be disposed of in the appropriate bins. All entrances and exits, staircases and emergency, escape and rescue routes must be kept clear of obstacles at all times and without restriction. The CMFG ARENA may only be used for its intended purpose (in accordance with the occupancy plan).

### 8. It is prohibited to:

- eat and drink at the sports facilities;
- smoke indoors and outside designated areas;
- consume food, alcohol or drugs in the hostel rooms;
- play with pucks, balls or other sports equipment or games in rooms, corridors and changing rooms;
- walk in skates without blade guards on surfaces other than ice, rubber mats or any other designated surface;
- access the ice with shoes on;
- access the ice when it is being cleaned;
- intentionally damage surfaces, the facility and objects;
- conduct training sessions, courses and lessons without the approval of the CMFG ARENA management;
- access storage areas or restricted areas without authorisation from staff;
- use technical equipment such as timing systems, scoreboards, etc. without the presence of CMFG ARENA staff;
- use music or sound reproduction devices at excessively high volumes;
- use the infrastructure and facilities while under the influence of alcohol or drugs;
- leave any form of waste outside the designated collection bins;
- bring into the CMFG ARENA any material that poses a safety risk to oneself or other Users, including pyrotechnic materials;

- distribute leaflets or sell goods and products.

#### **9. Videos and images**

All Users consent to being photographed and/or filmed during their visit to the CMFG ARENA. Photographs and filming for commercial or journalistic purposes by third parties require the explicit consent of the Users involved and of the Management of the CMFG ARENA or the relevant contractual partner (tenant). A fee may be charged for photographs and filming for commercial purposes. Such photographic material may be provided free of charge to the CMFG ARENA for its own advertising purposes and/or for the promotion of sport.

#### **10. Lost property**

Lost property must be handed in at reception or to CMFG ARENA staff. Lost property will be kept for one month and then disposed of.

#### **11. Accidents/Emergencies**

In the event of accidents/emergencies, CMFG ARENA staff must be informed immediately.

#### **12. Disclaimer**

Any User entering or using its services acknowledges that they are on the premises of the CMFG ARENA and its surroundings at their own risk and responsibility. They further acknowledge that the CMFG ARENA and its operator (GEMMALUX SA) are not liable for any risks, hazards or losses (including physical or mental injury, damage to property, or loss of personal belongings). Furthermore, the CMFG ARENA is not liable for stolen or lost items, nor is it liable for theft or damage to personal valuables in the changing rooms and lockers.

#### **13. Applicable law and jurisdiction**

For any disputes arising in connection with these Internal Regulations, the place of jurisdiction shall be the registered office of CMFG ARENA or its legal representative, GEMMALUX SA. Swiss law shall apply exclusively.

#### **14. Entry into force**

These Internal Regulations of the Centro Misto di Formazione Giovanile (CMFG ARENA) were published on 01.05.2025. These regulations do not claim to be exhaustive and may be adapted to particular circumstances or situations at any time.